MediMed brings you Hello Doctor,

a mobile-phone-based service that gives members access to Doctors, anytime, anywhere. You can get expert health advice from qualified medical Doctors through your phone, tablet or computer, at absolutely no cost to you!

After purchasing a policy, Hello Doctor will email/SMS the member a username and password. Once they've downloaded the app, it's a log in and immediate access to the suite of convenient and easy-to-use health services.

Hello Doctor offers you:



Doctor Access – Speak to a doctor or counsellor over the phone, or chat via text message. All consultations with the Doctors and Counsellors are completely private and confidential.

hello

doctor



Health Education – Get free daily advice with Hello Doctor's Health Tips and health coaching. Subscribe to any categories that interest you, and let us walk the journey with you to better health. Our monthly email check-ups also give you the latest health trends and advice.

Symptom Checker – Not sure what's wrong? Plug in your symptoms and we'll give you a list of possible conditions. Results can be directly discussed with a Doctor.



Hello Doctor doesn't charge you any service

fees. All that is needed is data or a WiFi connection to use the app. We'll even call the member, so they don't have to use their airtime.



Members can, simply dial *120*1019# and follow the prompts to connect with a Doctor through any mobile phone.



No waiting rooms, no queues, no problems. Be better, with Hello Doctor.



